Notes on these Operating Instructions

We have structured these Operating Instructions for the installation so that you will be able to look up the necessary subject-related information by means of the Contents List at any time.

Note

You will find comprehensive Operating Instructions for navigation on relevant CDs/DVDs and at the online help of the device.

Read the section "Frequently Asked Questions" to obtain answers to questions that are often addressed to our customer service.

Document Your Navigation Unit

It is important to document the details of your Navigation Unit purchase in the event you need warranty service. The serial number can be found on the back of the device:

Serial Number .....

Date of Purchase .....

Place of Purchase .....

Quality

In selecting the components we have aimed for a high level of functionality, simple handling, safety and reliability. A well-balanced hardware and software design allows us to offer you a technologically advanced navigation system that will give great satisfaction in both work and leisure use.

Service

Our individual customer care is there to support you when you have questions or problems. Please get in touch – we look forward to helping you. This manual contains a special section on Customer Service starting on page 54.

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Safety and Maintenance

Safety Instructions

Please read this section carefully and follow all the instructions given. This will help ensure reliable operation and extend the service life for your appliance.

Keep the packaging and the user instructions for future reference or inquiries at a later date. If you pass the article on to another person, you must pass on these instructions.

- Never allow children to play with electrical equipment unsupervised.
- Keep the packing materials, such as foil away from children as there is a danger of suffocation.
- Never open up the housing of the appliance or the power adapter. These contain no user-serviceable parts. If the housing is opened there is a danger of electric shock.
- Do not place any objects on the appliance and do not exert any pressure on the display. Otherwise there is a danger that the screen will break.
- To avoid damage, do not touch the screen with sharp objects. Use only the stylus provided, a finger or another blunt implement.
- There is a risk of injury if the display breaks. If this should occur, use protective gloves to pack the broken parts and contact customer support to arrange for disposal. Then wash your hands with soap, since there is a possibility that chemicals may have escaped.

Remove the power adapter from the outlet, switch the appliance off immediately, or do not switch it on, and contact Customer Service...

- if the power adapter (optional) or the attached plug become scorched or damaged.
- if the housing of the appliance or the power pack (optional) becomes damaged or fluids leak into it. Components must be checked by Customer Service in order to avoid damage!

Data Security

- Every time you update your data make backup copies on an external storage medium. The supplier does not assume liability for data loss or damage to data storage units, and no claims can be accepted for damages resulting from the loss of data or for consequential damages.

Operating Environment

Failure to follow these instructions may lead to damage to your appliance. The guarantee will be excluded in such cases.

- Keep your navigation System and all connected devices away from moisture and avoid dust, heat and direct sunlight, especially in the car.
- Make sure you protect your appliance from getting wet, e.g. from rain and hail, at all times. Please pay attention that moisture can even build up in a protective pouch because of condensation.
- Avoid heavy vibrations and shaking, such as can arise, for example, in the case of transverse field intrusions.
- Install the device as vertically as possible to prevent the device from releasing itself from its holder.

Repair

- Please contact our Service Center if you encounter technical problems with your appliance.
- In the event repair becomes necessary, please use only our authorized Service Partners. You will find the address on the back of your guarantee card.

Ambient Temperature

- The appliance is most reliably operated at an ambient temperature of between 41°F and 104°F (5°C and 40°C) and at a relative humidity of between 10% and 90% (non-condensing).
- In the powered down state the appliance can be stored at between 32°F and 140°F (0°C and 60°C).
- Store the appliance in a safe location to avoid high temperatures (e.g. when parking or from direct sunlight).

Electromagnetic Compatibility

- When connecting additional or other components the “Electromagnetic Compatibility Directive” (EMC) must be adhered to. Please also note that only screened cable (maximum 10ft) should be used with this appliance.
- For optimal performance, maintain a distance of at least 10 ft. from sources of high-frequency and magnetic interference (televisions, loudspeaker systems, mobile telephones etc. This will help avoid malfunctions and loss of data.
- Electronic devices emit electromagnetic waves during operation.
  These emissions are harmless, but can interfere with other devices operated in close proximity.
  While our devices are tested and optimized for electromagnetic compliance in our laboratories, interference during operation may still occur in the device itself and with other devices in its proximity.
  Should such interference occur, try to eliminate it by adjusting the positions of and the distances between the devices.
  Before driving a car, please ensure that the electronic systems of the car are working properly.

Connection

When connecting your appliance be sure to correctly observe the following instructions:

Power Supply through Car Adapter

- The car adapter should only be connected to the lighter socket of a car (car battery = DC 12V ⎓, truck battery = DC 24V ⎓!). If you are in any doubt about the power source in your car, contact your car manufacturer.

Power Supply through AC adapter (optional)

- The outlet must be in the vicinity of the appliance and must be easily accessible.
- To disconnect your appliance from the power source, remove the mains adapter from the power socket.
- Only use the mains adapter on sockets at AC 100–240 V~ AC, 50/60 Hz. If you are unsure about the power supply to the place of use, ask the relevant energy supplier.
- Use only the power adapter provided with your appliance.
- Do not cover the power supply unit, in order to avoid damage through unacceptable warming.
- Stop using the power supply unit if the housing or the feed line to the device is damaged. Replace it with a power supply unit of the same type.
- For additional safety, we recommend the use of a surge protector in order to protect your appliance from damage from spikes or lighting strikes on the power network.

Cabling

- Arrange cables so that no-one can tread on them or trip over them.
- Do not place any items on the cable.

Information about the Regulatory Compliance according to R&TTE

The following radio equipment has been supplied with this device (optional):

- Bluetooth (only in the case of Models 3315 and 3415)

The company declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. Complete declarations of conformity are available under www.medion.com/conformity.

CE

Battery Operation

Your appliance is operated with a removable battery. In order to prolong the life and efficiency of your battery and to ensure safe operation, follow the instructions below:

- Batteries cannot withstand heat. Avoid overheating of the appliance and the integrated battery. Failure to comply with this instruction may lead to damage to and even explosion of the battery.
- Use only the original power pack (optional) to charge the battery or the car adapter from the optional navigation kit.
- The batteries are special category waste. When disposing of the appliance ensure that this is done correctly. Contact Customer Service for more details.

Maintenance

Warning

There are no user-serviceable or cleanable parts inside the housing of the appliance.

You can prolong the life of the appliance by taking the following simple steps:

- Always remove the power plug and all connecting cables before cleaning.
- Clean the appliance only with a damp, lint-free cloth.
- Do not use solvents, caustic or gaseous cleaners.
- The device and its packaging are recyclable.

Care of the Display

- Avoid scratching the display surface as this is easily damaged. It is strongly recommended to use a display protection mylar to avoid scratches. Please ask your nearest dealer for this accessory.
  The foil on the display at delivery is purely for protection during transportation!
- Ensure that no traces of water remain on the screen. Water can cause irreversible discoloration.
- Use only a soft, lint-free cloth to clean the screen.
- Do not expose the screen to either strong sunlight or ultraviolet radiation.

Recycling and Disposal

Device

At the end of its life, the appliance must not be disposed of in household rubbish. Enquire about the options for environmentally-friendly disposal with your local waste disposal company.

Packaging

To avoid damage during transport, the PC is stored in a packaging. Packaging is produced mostly from materials which can be disposed of in an environmentally friendly manner and be professionally recycled.

Transport

If you wish to transport the appliance follow the instructions below:

- Following transport of the appliance wait until the unit has acclimatized before using it.
- In the case of wide fluctuations in temperature or humidity condensation or moisture may form inside the appliance and this can cause an electrical short-circuit.
- In order to protect the appliance from dirt, knocks and scratching, use either the protective case.
- Before travelling ensure that you are aware of the power and communications provision at your destination. Before travelling obtain any power or communications adapters that may be needed.
- When shipping your appliance use only the original packaging and advise the carrier accordingly.
- When passing through the hand luggage control at airports, it is recommended that you pass the appliance and all magnetic storage media (external hard drives) through the X-ray system (the machine on which you place your bags). Avoid the magnetic detector (the structure through which you yourself pass) or the magnetic wand (the hand device that the security staff use), since this may corrupt your data.

Supplied Items

Please check the integrity and completeness of the supplied items and, if it is not complete, forward us any possible claims within 14 days from the purchase date. The purchase package includes:

- Navigation system
- Power cable for cigarette lighter
- Car holder and cradle
- CDs/DVDs with navigation software
- Support CD
- Instruction manual and warranty card

Optional

- AC adapter
- External GPS antenna
- Memory card MMC/SD
- USB cable
- Earphones
- Bicycle fixture
- External TMC receiver
- Protective case

Views

Front Components

Ref	Component	Description
❶	Microphone	For the free speech facility (only for Models 3315 and 3415)
❹	Touch Screen	Displays the output of your appliance. Tap on the screen with your finger, a stylus or a "blunt" tip to select menu commands or enter data.
❸	Battery charge indicator	The loading display will flash **red** during the charging process. It will shine **green** when the accumulator is completely charged. The LED will fade after the end of the charging process in the case of Models 3315 and 3415. The LED will flash blue here in the case of an active Bluetooth function.

Back Components

Ref	Component	Description
❶	Stylus	Take the pen out of its compartment in order to use it, and replace it after use. The pointer pen is required for operating the touch screen.
❷	External aerial connection	Connection for an optional second aerial.
❸	Loudspeaker	Plays back language statements and warnings.

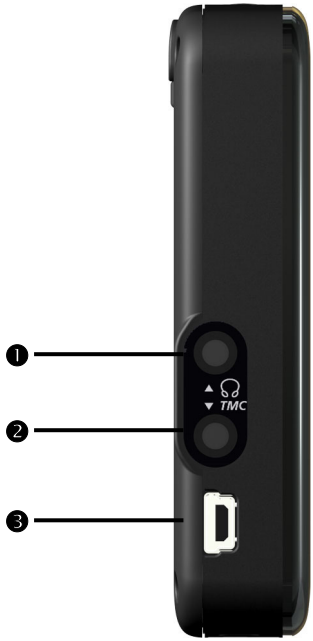
Bottom Components

Ref	Component	Description
1	Main switch	Switches the device completely off (Hard Reset).

Top Components

Ref	Component	Description
1	Navigation button	Button to the main destination entry menu during navigation.
2	On/Off switch	Switches the device on or off (standby mode).

Left Components



Ref	Component	Description
❶	Earphone connector	Connects to a pair of stereo headphones (3.5 mm). Using this appliance at full volume for extended periods of time may cause damage to the hearing capacity of the listener.
❷	TMC Connector	You also have the possibility to connect a TMC dipole antenna here (only for Models E3215 and E3415)
❸	Mini-USB-Connector	Connection for connecting to a PC by means of a USB cable (for data matching) as well as connection to external power supply. You also have the possibility to connect an external TMC receiver here (only for Models E3115 and E3315).

Right Components

Ref	Component	Description
❶	Reset opening	Restarts your appliance (Soft Reset, see page 22).
❷	Volume +	Increase the volume
❸	Volume -	Decrease the volume
❹	SD/MMC Slot	Accepts an **optional** SD (Secure Digital) or MMC (MultiMediaCard) card for removable storage.

Initial Set-up

The following guides you step by step through the initial Set-up of the navigation system.

Firstly, remove the foil from the display.

I. Charging the Battery

Attention!

It can be necessary to recharge the battery for some time initially before it is possible to run through the initial installation, according to the state of charging of the battery installed.

Please pay attention to the following notes when handling the battery:

- The charging status display flashes orange until the navigation system is charged. If possible, do not interrupt the charging process before the battery is fully charged. This may take a few hours. The navigation system is fully charged if the charging display lights green.
  The LED will fade after the end of the charging process in the case of Models 3315 and 3415.
- You can use the navigation system during the charging process, but the power supply must not be interrupted during initial set-up.
- Leave the external power supply connected to the navigation system for around 24 hours, so that the backup battery also charges-up fully.
- You can leave the external power supply connected, and this is very handy for continuous operation. However, the mains adapter (optional) also requires power even when it is not charging up the battery of the navigation system.
- It can take several minutes until the device is ready to operate again, following the connection of the external power supply, if the charging state of the battery is very low.
- The battery can be charged while the device is switched off completely.

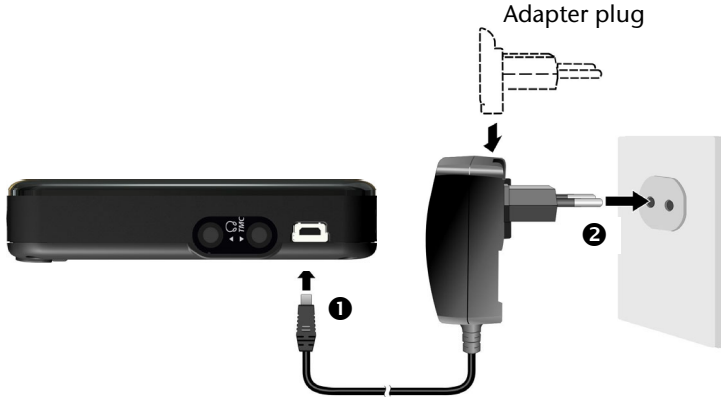
II. Power Supply

Car Adapter

(similar picture)

1. Plug the jack (❶) of the connection cable into the corresponding receptor at the bottom of your navigation system.
2. Insert the power adapter (❷) into the cigarette lighter socket and ensure, that it will not lose contact while driving. This could cause a malfunction.

AC Adapter (optional)



(similar picture)

1. Push the adapter connector into the guide on the back of the AC adapter. Press the push button at the same time, so that the adapter plug can engage.
2. Plug the cable of the mains adapter (❶) into the mini-USB connection on the **lower side** of the navigation system.
3. Push the AC adapter (❷) into a power point that is easily accessible.

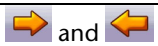
III. Switching on the Device

Switch the main switch to **ON**.

Attention!

Always leave the main switch in the ON position, unless you want to carry out a new reinstallation. If the main switch is in the OFF position, all data will be deleted in the temporary memory.

The Navigation System will start the initial installation automatically. The brand logo will appear and your device will display the application screen after a few seconds*.

Button	Description	Main Screen
	Navigation, page 23	
	MP3 Player (optional), page 37	
	Travelguide (optional), page 46	
	Picture Viewer (optional), page 41	
	AlarmClock (optional), page 46	
	Settings	
	Videoplayer (optional), page 44	
	Handssfree facility (optional), page. 32	
 and	Changes the view within the main screen	

* A slightly changed presentation can arise, according to the screen resolution.

Note

Brief pressure on the **on/off button** will be enough to switch the device on or off, provided that your navigation system is connected to an external source of electricity or is running in battery operation (standby mode).

You can adjust the period of operation to suit your needs using the **Settings** button on the main screen of your device. Your device is delivered in a status in which it will not switch off independently.

To switch your navigation system completely off, push the on/off button at the bottom of the device to the **OFF** position.
No data will be lost during this because of the storage of data in the internal memory. The starting process will only last slightly longer.

Your navigation system will use a low amount of electricity and the batteries will be discharged, even when it is in the standby mode.

IV. Installing the Navigation Software

The final installation of the navigation software will take place automatically from the internal memory, during the initial setting up, if your device has already been equipped with the basic data of the navigation software at the factory. Follow the instructions on the screen.

An optional memory card must always have to be inserted in the device while the navigation system is being used.

It will be necessary to carry out a Reset to restart the navigation system if the memory card has been removed (see page 22).

Please also read the chapter **Navigation** starting on page 23.

General Operating Instructions

Switching On/Off the Device

Your device will be in its normal operating state after the initial setting up. You can activate and deactivate your device with the On-/Off switch.

1. To start your navigation system press briefly the On-/Off switch ⏻.

   Note

   Your device is delivered in a status in which it will not switch off independently. You can adjust the period of operation to suit your needs using the Settings button on the main screen of your device.

2. To switch off your navigation system press briefly the On-/Off switch ⏻. (standby mode).

Your navigation system will use a low amount of electricity and the batteries will be discharged, even when it is in the standby mode.

Working with Memory Cards

Your navigation system supports MMC and SD memory cards.

Inserting Memory Cards

1. Carefully take the **optional** memory card out of its packing (if included). Take care not to touch or dirty the contacts.
2. Insert the memory card carefully into the card bay with contacts pointing forward. The card must lock easily.

Removing Memory Cards

Note

Only remove the memory card if the navigation software has been closed and the device has been switched off by means of the On/Off button beforehand. Otherwise you will risk a loss of data.

1. To remove the card press lightly onto the upper edge until it ejects.
2. Pull the card out without touching the contacts.
3. Store the memory card in the packing or in another safe location.

Note

Memory cards are very fragile. Take care not to dirty the contacts and not to force the card.

Accessing Memory Cards

- The appliance only supports memory cards in the FAT16/32 file format. If you insert a card prepared with a different format (e.g. in cameras, MP3 players), your navigation
  system may not recognize it and will ask you to format it again.

Warning

Formatting the memory card irretrievably wipes out all data.

Data Exchange via Card Reader

If you wish to copy large quantities of data (MP3 files, navigation maps) to the memory card, these can also be stored directly to the memory card.

Many computers already have memory card devices. Insert the card in this and copy the data directly to the card.

Because of the direct access you can achieve a much higher transfer rate compared to using ActiveSync®.

Resetting the Navigation System

You will have the possibility of resetting your navigation system if it is no longer reacting or working properly.

This option restarts the navigation system, without reinstallation being necessary. A reset is often used in order to reorganize the memory. In doing so all programs that are running are interrupted and the working memory is reinitialized.

Soft Reset

Perform the soft-reset as follows:

Press the tip of the stylus into the soft-reset switch opening or insert a pointy object (e.g. a paper clip, which has been bent open) with slight pressure into the reset opening.

Hard Reset

Attention!

A hard reset will delete all data in the temporary memory.

Perform the hard reset as follows:

1. Detach the external electricity supply.
2. Push the main switch to the OFF position initially and back to ON after 2 seconds.

The re-installation of the software on your synchronization computer will not be necessary.

Navigation

Safety Instructions for Navigation

The bundled product CD/DVD contains a comprehensive instruction manual.

General Instructions

- Do not manipulate the navigation system while driving to protect yourself and others from accidents!
- In the event that you do not understand the voice instruction or if you are in any doubt about what to do at the next intersection, then the map or arrow display will provide you with a quick orientation. Only look at the display when you are in a safe driving situation!

Legal remark

The use of devices that warn for traffic monitoring systems (like „speed traps") is prohibited in some countries, like Austria, Germany, Ireland and Switzerland. Please obtain information about the legal situation and apply the waning function only where allowed. We cannot be held liable for damages caused by the use of the warning function.

Attention!

The road layout and driving rules take precedence over the instructions of the navigation system. Only follow the instructions when circumstances and driving rules permit it! The navigation system will guide you to your destination even when you have to deviate from your planned route.

- The direction statements of the navigation system given do not release the driver of the vehicle from his or her duty of care or personal responsibility.
- Plan routes before you leave. If you want to plan a new route whilst on the road pull over and stop driving.
- In order to receive the GPS signal correctly, keep away from metal objects as they may hinder reception. Attach the navigation system onto the inside of the windscreen or near the windscreen with the suction cup. Try out different positions in your vehicle in order to find the best reception.

Notes for Use in a Vehicle

- Take care that the holder does not present any risk to safety, even in the case of an accident, when installing it.
- Take care that the cable does not impede any safety components.
- The display of your navigation system may show “light reflections”. Please take care of not being “blinded” during operation.
- Do not mount the components within the operating range of any airbags.
- Check the secure adherence of the suction cup at regular intervals.
- The power plug will consume power, even if no device is connected. Remove it when not in use to avoid draining the car battery.
- Check all safety equipment in your car after installation.

Note

Do not leave your navigation software in the vehicle when you leave it. You should also uninstall the holder for security reasons.

Additional Notes for Use on a Bicycle or a Motorcycle

- Pay attention during installation that the ability to steer is not impaired.
- Do not cover any instruments during installation.

Aerial Orientation

The aerial must have unrestricted access to the sky to receive GPS satellite signals. Orient the aerial as horizontally as possible for this reason. Try out aerial and installation possibilities in the vehicle in the case of inadequate reception. It may be necessary to install an external GPS antenna (see page 59) under certain circumstances.

I. Mounting the Car Holder

Attention!

Only fix the holder for the navigation system to the windscreen, if it does not impede the view. Should this not be possible, then mount the holder with the enclosed suction plate in any way that will allow peril-free and safe operation.

(similar picture)

Note

If you want to fix the holder to the wind screen, then you can skip steps 1 and 2.

Note

Your navigation system can also be equipped alternatively with a flexible swan-neck car mounting according to the version.

1. Remove the protective foil from the sticky side of the suction plate.
2. Fix the suction plate to a suitable location on the dashboard. Take care, that the surface of the dashboard is clean and press the suction plate strongly onto the surface.

Note

To obtain a strong and secure hold the suction plate should not be used for 24 hours.

It cannot be excluded completely that certain plastics, strong solar radiation, etc. will affect or soften the adhesive strips and will be able to damage the surface of the dashboard through this.

We shall not accept any liability for damage to the dashboard that may occur.

3. Connect the suction plate to the holder. Pay attention to the lettering on the holder. The connection must engage audibly (Illustration, see the following page).

II. Fixing the Suction Plate

Note

Clean the disk thoroughly with a glass cleaner. Warm the disk and the nipple slightly at temperatures below 15° C.

Place the holder with the suction head directly onto the wind screen and press the lever on the suction head downwards. The sucker will attach itself to the background firmly.

II. Attaching the Navigation System

1. Connect the car adapter (see page 15) and, if necessary, the external GPS aerial, to your navigation system and insert the memory card.
2. Place the device below in the centre of the holder and press it gently backwards until it engages audibly.
3. Place the holder on the fixing catches of the car holder.
4. Now, push the unit **downwards** until it engages audibly.
5. Now you will be able to place the complete unit on the cleaned windscreen or the suction plate.

(similar picture)

IV. Connecting the Car Adapter

(similar picture)

1. Plug the jack (❶) of the connection cable into the corresponding receptor at the bottom of your navigation system (p. 11).
2. Insert the power adapter (❷) into the cigarette lighter socket and ensure, that it will not lose contact while driving. This could cause a malfunction.

Note

Remove the power adapter from the cigarette lighter socket when ending a trip or when parking the car for a extended period of time. Otherwise the car battery could be drained. In this case use the power switch to turn off the navigation system.

IV. Starting the Navigation Software

Note

Your memory card will always have to be inserted into the device during the use of the navigation system, if the card contains (additional) mapping material.

It will be necessary to carry out a reset to restart the navigation system if the memory card has been removed while the system was being used (see page 22).

1. Switch on your navigation system.
2. The Navigation software will start automatically or after tapping on the navigation control button on the main screen, according to the version.
3. Tap on **Navigation** on the screen for entering the destination and enter the address of your navigation destination. Confirm your entry by clicking the ✓ symbol to start the navigation. You will receive the route information on the screen, augmented by language statements, after a short time, if the satellite reception is adequate.

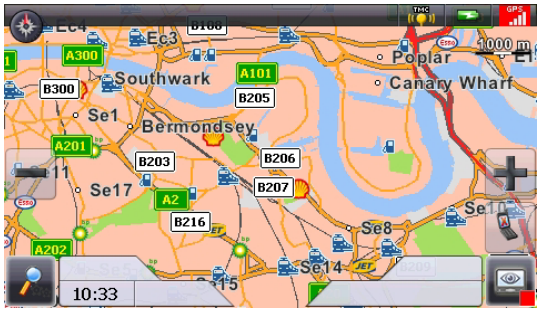
Further information regarding the navigation software can be found in the **comprehensive manual on your navigation CDs/DVDs**. This is a pdf-file you can read and print with the any Acrobat Reader.

Note

The GPS-receiver will require some minutes for initialization when deployed for the first time. Even when GPS signal reception is indicated the navigation could be imprecise. In all future instances it will take about 30-60 seconds until a correct GPS-signal is available, sufficient “sight” of the satellite is a prerequisite.

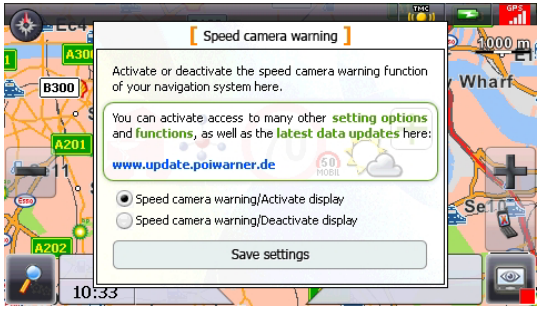
Information about Monitoring Traffic

The warning function before traffic monitoring points will be deactivated as standard when bringing the system into operation for the first time. The current status of the monitoring can be taken from the colour of the small square in the lower right corner of the display. (Red = deactivated, Green = activated)

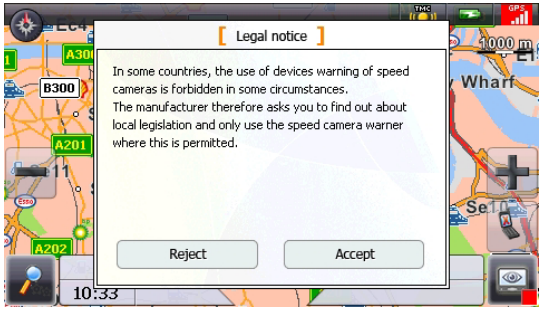


The menu for activating the warning function is reached by tapping the red square.

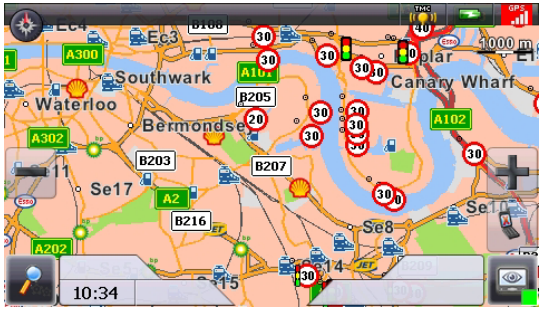
Please pay attention to the information on the right before activating the system*



The display and the acoustic warning before traffic monitoring points can be activated or deactivated in the menu that now appears. Safety information will be displayed and will also have to be confirmed before final activation.



Traffic monitoring points will be displayed in the 2D map display if the monitoring program has been activated.



Acoustic information about a traffic monitoring point will be given by a warning sound approx. 15 seconds before it is reached. Then, another double warning sound will be given approx. 7 seconds before it is reached. Four warning sounds will give information that the speed is too high. The distance from the monitoring point will also be presented by an approach bar (right edge of the screen).

***Legal remark**

The use of devices that warn for traffic monitoring systems (like „speed traps") is prohibited in some countries, like Austria, Germany, Ireland and Switzerland. Please obtain information about the legal situation and apply the waning function only where allowed. We cannot be held liable for damages caused by the use of the warning function.

Handsfree Facility by means of Bluetooth (optional)

The Bluetooth technology serves to bridge short distances wirelessly. Bluetooth devices transmit data wirelessly, so that other devices that also support this technology can communicate with each other without cables.

Both devices will have to be adjusted to each other (pairing), before you will be able to use your navigation system as handsfree equipment with your Bluetooth mobile phone.

> **Note**
>
> Please read how you switch on the Bluetooth function in the Operating Instructions of your mobile phone.

Starting the Bluetooth Application

1. Click the **Settings** Menu Point on your navigation device.
2. Click on the **Handfree facility**.

> **Note**
>
> The Bluetooth connection will be reactivated and the Bluetooth LED will be displayed by operating the Bluetooth interface, if Bluetooth has been deactivated.

3. Now the main Bluetooth screen will appear on your navigation device.

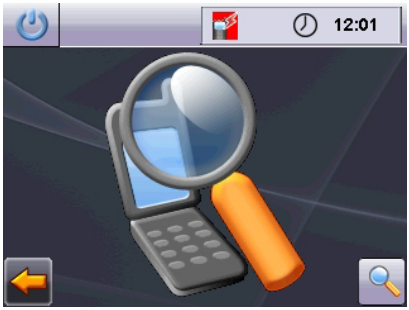
Overview of the most important keys in the Bluetooth application

Button	Description
	Indicates that the mobile phone is connected to another device.
	Indicates that the mobile phone is not connected.
	Making calls / accepting incoming calls
	Terminate or reject a call
	Settings
	Volume settings
	Microphone settings
	Transfer back to the mobile phone
	Back to the ‘Free Speaking’ Mode
	One click on this icon will separate the connection to the mobile phone.
	Renewed connection to the mobile phone
	Delete the entry
	Terminate an action
	Confirmation interface
	Searching for Bluetooth devices
	Back to the previous menu
	Close the application

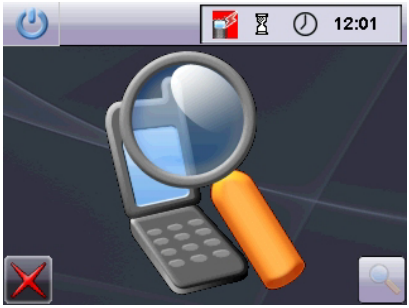
Pairing the Navigation Device and the Mobile Phone

1. Activate the Bluetooth function on your mobile phone. Each mobile phone uses different paths to do this. Read the instructions of your mobile phone under all circumstances for this reason.

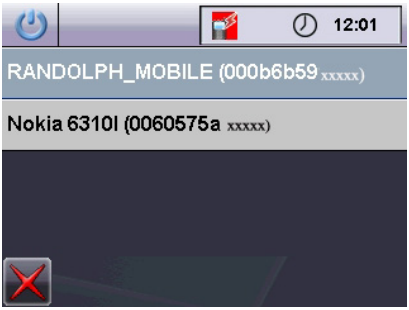
2. Start the Search process in the main screen by a double tap on . The following screen will appear:



3. Tap on again, in order to start the Search process.



4. Select the required device from the Search results after the Search has taken place.



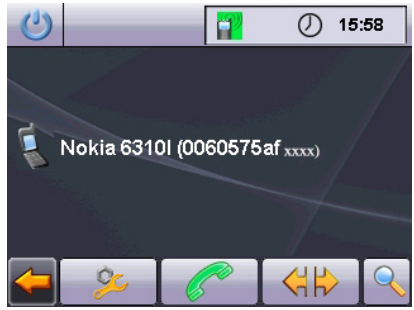
5. Enter a PIN code.

6. Repeat the entering of the PIN code on your mobile phone.

Note

Steps 5 and 6 must be carried out in the reverse sequence, as appropriate, according to the mobile phone.

7. The selected mobile phone will have been recognized and the free speaking device through the navigation system will now be available to you.



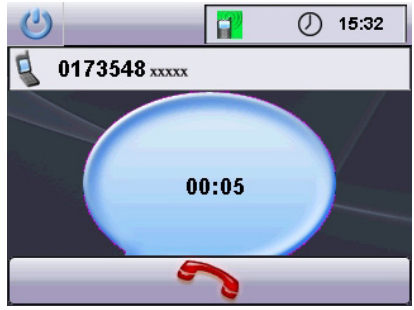
Note

This procedure will have to be repeated as soon as you switch the navigation device off or a spatial distance arises between your mobile phone and the navigation device. Switching on the navigation device will be enough for automatic recognition, according to the mobile phone used and its Bluetooth setting.

Making Calls

1. Tap on in the main Bluetooth screen and enter the number that you wish to call.
2. Start the call with .

3. The number entered will be dialed and the conversation will start.



4. You will end the conversation by tapping on .

Accepting incoming calls

Click here to accept a call.

Click here to terminate or reject a call.

MP3 Player (optional)

Depending on the software equipment your navigation system is equipped with a **MP3 Player**.

Start the MP3 player from the main screen by tapping the '**MP3 Player**' switch area. Alternatively, the MP3 player can also be started from the navigation software itself.

All the MP3 files located on the memory card can be taken over into a List of Favourites and will be ready to be played.

Main Screen Overview

Button	Description
or	Move to the previous or next file. It will be possible to skip backwards or forwards within the title playing while it is being played.
or	Increase or decrease the volume. The display in the upper right corner of the screen will show the current level of the volume.
	For the title selection
	Opens the List of Favourites
	Play the playback.
	Pause the playback.

Button	Description
	Stop the playback.
(normal) (shuffle) (repeat) (repeat all)	Changing the mode of playing: **Normal**: Plays all the files in their sequence and stops after the last file. **Shuffle**: Plays a file selected at random. **Repeat**: Repeats the current file continuously. **Repeat all**: Plays all the files in their sequence and will restart from the first file, after the last one has been played.
	Reduces the screen brightness to a minimum, to save electricity.
	Break off action / Back to the previous Menu
	Close the application

Select a Title and Move it into the List of Favourites

Tap on and select the title that you would like to move into the List of Favourites, in order to select a title. You will have three possibilities of marking the title here:

- Tap on , in order to mark all the titles, including all sub-directories.
- Tap on , in order to mark all titles currently in view.
- Mark individual titles or remove the marking by pressing on it directly.

The selected titles will be indicated by a .

Tap on , in order to confirm your selection. The titles marked will not be moved into the List of Favourites **until then**.

You will remove the marking of the title currently viewed with .

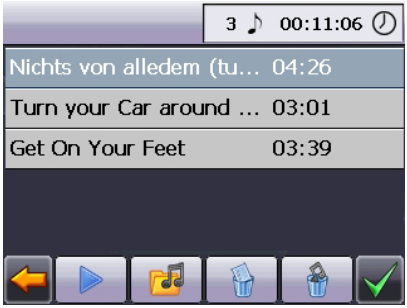
Tap the file required and select the requisite title, in order to select a title in the sub-directories.

You will arrive back at the superordinate directory with .

The symbol will be shown if not all the titles in a directory have not been selected.

List of Favourites

You will reach the List of Favourites by tapping on the :



You will delete individual titles with and you will delete all titles with .

Confirm with , in order to take over the new selection into the List of Favourites.

Picture Viewer (optional)

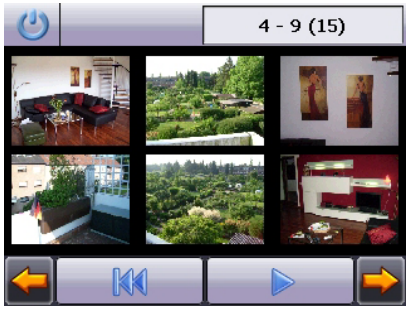
Depending on the software equipment your navigation system is equipped with a **Picture Viewer**.

You can view the jpg format images on your memory card on your navigation system, with the **Picture Viewer**. All the images on the memory card will be available immediately.

Operating the Picture Viewer

Start the **Picture Viewer** from the main screen by tapping on the '**Picture Viewer**' switch area. Alternatively, the Picture Viewer can also be started from the navigation software itself.

Main Screen



Ill.: Miniature view

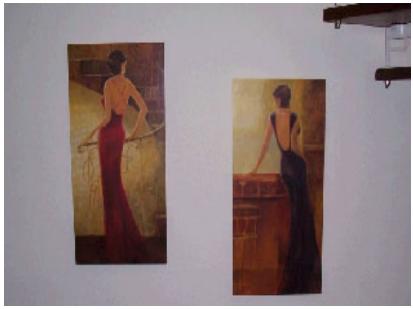
Move the miniature view to the left or to the right with the **arrow keys**. Tap on a specific images to display it in the Full Image Mode.

Return to the start in miniature view by tapping on .

You can end the application by tapping on the symbol.

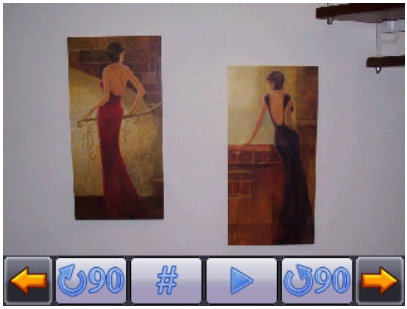
Start the **slide show** by tapping the symbol.

Full Image View



Ill.: Full image view without service strip

Tap in the **lower** area of the screen in the full image view, in order to activate the **service strip**:

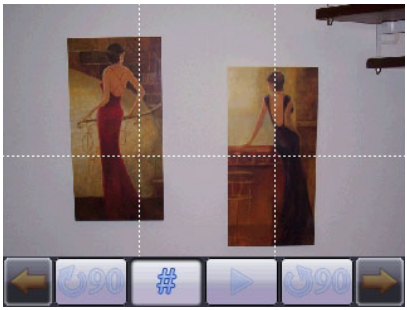


Ill.: Full image view with service strip

Button	Description
	Previous picture
	Turn it clockwise by 90° in stages
	Fade in grid
	Start the slide show Pause the slide show
	Turn it counter-clockwise by 90° in stages
	Next picture

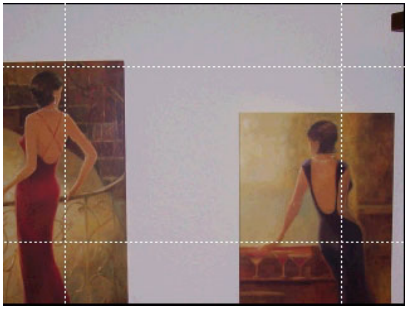
You will return to the miniature view by tapping in the centre of the image.

The image displayed will be subdivided into 6 fields by tapping on the symbol (fade in grid).



Ill.: Full image mode with grid

Tap on a square in the grid to zoom in on that area of the picture:



Ill.: Zoom-in Mode

Tap on the centre of the image to go back to viewing the full picture.

Video Player (optional)

Depending on the software equipment your navigation system is equipped with a Video Player.

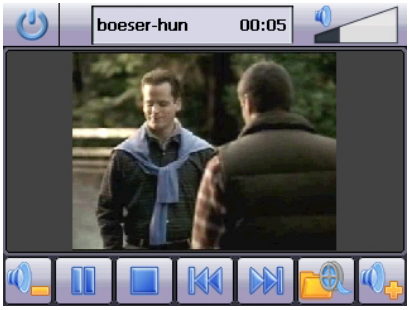
1. Start the Video Player from the main screen by tapping the '**Video Player**' switch area.

Main Screen Overview

Selecting and playing video

Click on , on the main screen to open the file explorer:

Select the desired video and confirm with :



Button	Description
or	Forward / Backward
or	Increase or decrease the volume. The display in the upper right corner of the screen will show the current level of the volume.
	File Explorer
	Play the playback.
	Pause the playback.
	Stop the playback.
	Confirming an action
	Return to the previous menu.
	Close Video player.

Travelguide (optional)

Depending on the software equipment your navigation system is equipped with a **Travelguide**.

The Travelguide will supply general information about the different areas of individual towns and cities or regions in Europe, such as sights, restaurants, culture and travel information.

Start the **Travelguide** from the main screen by tapping the **'Travelguide'** switch areas. Alternatively, the **Travelguide** can also be started from the navigation software itself.

Select the **country** initially, then the **town** or **city** (or the **region**). Then, select the category.

Fig. 1

Fig. 2

Fig. 3

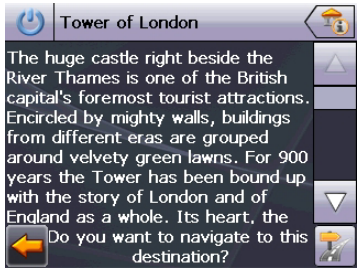


Fig. 4

Confirm with , if you want to navigate to the destination displayed. The address will then be available to the navigation software as the destination.

Note

You will be able to vary the possibilities of selection within the Travelguide, according to the software provided.

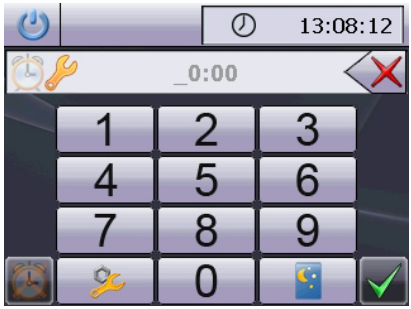
AlarmClock (Wake up function) (optional)

Depending on the software equipment your navigation system is equipped with a an **AlarmClock/ Wake up function**.

Start this function from the main screen by tapping on the '**AlarmClock'** button.

The waking function can work both as a normal when the device is switched off (Standby Mode / Power Saving Mode) and as a reminder during the current navigation.

Overview of the Main Screen



This view will appear if you have not yet set up a waking time. Enter an alarm time in the **24-hour format** and confirm your entry with .

Description of the Interfaces

Button	Description
	Current system time
	Setting-up mode (Setting volumes, system time and alarm)
	Night mode (Standby mode)
	Reset/deactivate the waking function
	Setting the alarm time
	Delete the entry
	Confirmation interface
	Reduce the volume
	Increase the volume
	Back to the previous menu
	Close the application

Setting the System Time

The display of the current time will be located in the upper right corner of the screen. You can adjust it as follows:

1. Tap on in the main screen. The following screen will appear:

2. Tap on to change the time setting.

> **Note**
>
> The system time is updated by GPS reception. Pay attention to the correct time zone setting during it.

Selecting an Alarm Signal

1. To select an alarm signal touch the symbol.

2. Analogue to the description of the MP3 player you select the desired alarm sound and confirm the selection with .

3. The selected alarm signal is marked by a .

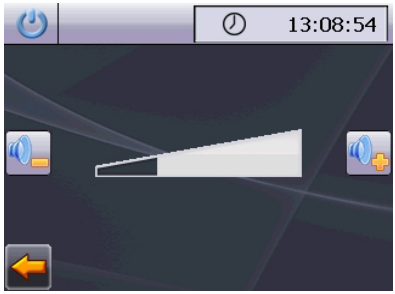
4. Close the application with .

Setting the Volume

You can adjust the volume of the alarm signal by tapping on the interface.

Note

The volume configured here only relates to the alarm signal and will not change the volume of the language output of the navigation system or other functions of the system.



Snooze Function

You will have the possibility of making the waking signal repeat **at regular intervals** by means of the Snooze function, once it has sounded at the alarm time set.

1. Tap on to activate the Snooze function.

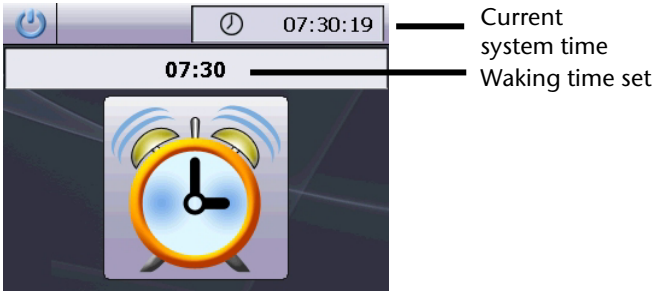


Fig. : Snooze function

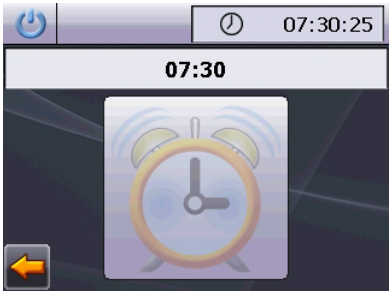
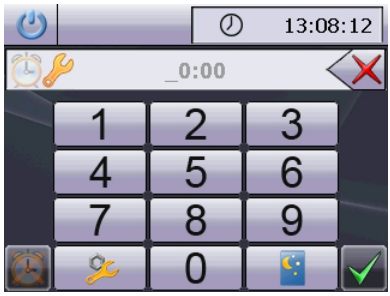


Fig. : Activated Snooze function

2. To be wakened again at the same time on the following day tap on the button. Tap on to return to the screen before the alarm signal started.

Ending the AlarmClock Application

1. Tap on in order to deactivate the alarm time set
2. You will find yourself in the Setting-up mode.



3. Tap on in order to leave the application. An alarm time is not set..

FAQ

Where can I find more information on the navigation system?

Detailed operating instructions for navigation can be found on the corresponding CDs/DVDs, which accompany your navigation system.

Also use the additional Help functions that are available with a single touch of a button (usually F1 on the PC), or by selecting the Help option, as additional assistance. These aids will be provided to you while you are using the computer or the navigation device.

What do I need the accompanied CDs/DVDs for?

The **Support CD** contains:

- the ActiveSync® program for exchange of data between the navigation system and the PC.
- This User manual in digital form.
- Digital maps
- Data for rapidly resetting the contents of the memory card
- Manual of the navigation software

Depending on the configuration one or more CDs/DVDs may be included in the package.

The navigation system is no longer responding. What should I do?

Carry out a reset (see page 22).

How can I adjust the lighting?

Under Settings.

Customer Service

Faults and Possible Causes

The navigation system no longer reacts or is behaving atypically.

- Carry out a reset (see page 22).

The navigation system is recognized only as a guest by ActiveSync®.

- See information on page 58.

The GPS receiver cannot be initialized or found.

If a GPS signal continues not to be reported on the screen, in spite of the correct installation of the system, this can be caused by the following factors:

- Sufficient satellite reception is not possible.
  Solution:
  Change the position of your navigation system and ensure that unrestricted "sight" of the aerial is not impaired.

No language statements can be heard.

- Check the volume setting.

Additional Support

If the suggestions in the above section have not solved your problem, please contact our customer service hotline.

However, before you contact your Technology Center, please have the following information available:

- What messages, if any, appear on your screen?
- What software were you using when the error occurred?
- What steps have you already undertaken to solve the problem?
- Have you upgraded or removed drivers or hardware?
- Can you manually repeat the problem?
- If you have been given a customer number previously, please give this number to the technician.

Appendix

Special CleanUp Function

The CleanUp function allows the targeted deletion of data, without using a PC.

> **IMPORTANT**
>
> Please use this function very carefully, because it is possible for data to be deleted that can only be entered again manually afterwards.

The CleanUp function is activated when the 'o' is pressed in the Gopal lettering of the Main Menu, immediately after the start tone following a reset.

The CleanUp function offers 6 options:

1. Remove Installation Only

Removes the software installed from the '**My Flash Disk'** memory [= part of the permanent memory in which the executable parts of the navigation software will be located following the initial alignment (\My Flash Disk\Navigation)].

2. Remove MAP Only

Removes the digital maps from the '**My Flash Disk'** memory (\My Flash Disk\MapRegions).

3. Remove Preload Only

Removes the data needed for the installation of the navigation software from the permanent memory (\My Flash Disk\Install).

4. Remove All

Deletes the whole contents of the '**My Flash Disk'** memory. It will not be necessary to recalibrate the screen after this function has been carried out.

5. Factoryreset

Sets the device back to the delivery status in the case of an intact main installation.

6. Format Flash

Formats the internal '**My Flash Disk**' memory. This formatting can be necessary in the case of a prolonged removal of errors. It will be necessary to recalibrate the screen after the formatting function has been carried out. All data will be deleted from the internal '**My Flash Disk**' memory irrevocably.

7. Reset GPS

Performs a factory reset of the GPS receiver. When using the GPS function after having performed a factory reset, the GPS receiver must orientate itself again. This process may take a while.

Exit

Leaving the CleanUp function and restarting the device (like reset).

Note

The deletion of the data must be confirmed before the action actually takes place. To do this, press on YES. There will be a corresponding report if the data to be deleted is no longer available.
Please read the „**Transferring Installation Files and Map Material to the Internal Memory**" chapter on Page 63, in order to recreate the files (installation files and map material) in the internal memory.

Synchronisation with the PC

I. Installing Microsoft® ActiveSync®

In order to transfer data between your PC and your navigation system you need the Microsoft® ActiveSync® program.

The cost of the navigation system includes a license for this program which can be found on the CDs/DVDs.

Note

You will not need the ActiveSync® communications software, if you are a user of the Windows Vista® operating system. The system files necessary for the simple data transfer are already integrated into your Vista® operating system.

Procedure for Vista users:

Please connect your device to your PC with the help of the USB synchronization cable. The necessary drivers will be installed automatically, after the new device has been found. Your new device will be listed under the 'Portable Devices' point in the Windows Explorer overview, following a successful installation.

Attention

Important files can be overwritten or changed during the installation of software. You should create a hard disk backup, in order to be able to have access to the original files in the case of possible problems following the installation.

You must have administrator rights to install the software under Windows® 2000 or XP.

Attention

You should not connect the navigation system to your computer yet.

1. Insert the Support CD and wait until the program starts automatically.

Note

If it does not function, the Auto Run function is probably deactivated. The Setup program on the CD must be started, to start installation manually.

2. Choose the language, click then **Install ActiveSync®** and follow the instructions on the screen.

II. Connecting with the PC

1. Press the On/Off button to start your navigation system.
2. Connect the USB cable (**optional**) to your navigation system.
3. Push the USB connector into a free USB port on your computer.
4. The hardware installation assistant will recognize a new appliance and installs a suitable driver which can take some minutes. Repeat the die connection search if it fails the first time.
5. Follow the instructions on the screen. The program will now set up a partnership between your PC and the device.

III. Working with Microsoft® ActiveSync®

ActiveSync® will be started automatically if you connect your navigation system to the PC. The program will check whether the device is one with which a partnership has been entered. If this is the case, the changes that have taken place on the PC and on the navigation system since the last synchronisation will be compared and adjusted to each other. You will be able to define exactly which data will have priority during the synchronisation in the settings of the ActiveSync® Program. Call up the Help of the Program (with the F1 Button), in order to become familiar with the effects of the respective settings. A restricted **Guest Access**, with which you will be able to exchange data, for example, will become active automatically if the navigation system has not been recognised as a partner. If this is the case, although the process concerns the registered partner device, separate your navigation system from the PC and switch it off and on again. Now connect your navigation system to the PC, to restart the recognition process. Repeat the process and, restart your PC in addition, if your device continues to be recognised as a guest.

Note

Make sure that you always connect your navigation system to your PC with the same USB connection, otherwise your PC will allocate an additional ID and reinstall the device.

GPS (Global Positioning System)

GPS is a satellite-backed system for determining your position. With the help of 24 satellites revolving around the earth, it is possible to determine your position on earth with the accuracy of a few meters. The satellite signals are received by the antenna of the built-in GPS receiver, which must have a "line of sight" to at least 4 of these.

Note

When the line of sight (e.g. in tunnels, between houses, in woods or also in vehicles with metal-coated windows) it is not possible to determine the position. The satellite reception however automatically picks up again as soon as the obstacle has been passed and the line of sight is re-established. Moving slowly (e.g. slow walking) also limits the accuracy of the navigation.

The GPS receiver consumes additional power. This is especially of concern, when running on batteries. To conserve power do not turn on the GPS receiver unnecessarily. Also terminate the Navigation Software, if it is not needed or satellite reception is not possible for a longer period. However, you can also switch the device off by means of the On/Off switch in the case of a shorter interruption to your journey. Pressing the same switch again will activate a restart. The GPS receiver will also be reactivated at the same time, if navigation software is still active. Here, it can take a short time for the position to be updated again, according to the reception situation.

Note

Please note, that your appliance is preset to not shut down automatically after a few minutes without activity. You can change this preset in the Settings mode. If the GPS receiver has not been active for some hours, it must orientate itself again. This process may take a while.

External GPS antenna

This second optional GPS antenna makes it possible to receive the signals of satellites better (e. g. in the case of vehicles with a metallized windscreen).

1. The antenna should be pointing **upwards**.
2. Push the plug of the external GPS antenna into the opening provided for it (see page 10).

TMC (Traffic Message Channel)

The **Traffic Message Channel** (**TMC**) is a digital radio data service that functions in a similar way to RDS and is used to transmit disruptions to traffic to a suitable reception device.

The traffic information is continuously transmitted across FM.

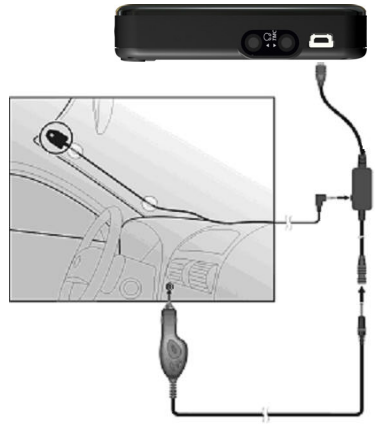
The user is less dependent on the half-hourly broadcast traffic information, because the signal is continuously transmitted. Apart from this, important information, as in the case of people driving on the wrong side of the road for example, can be passed on immediately.

The transmission is planned for the whole of Europe and is already offered by radio transmitters in many countries. The precision of the TMC messages can deviate greatly according to the country.

The evaluation of TMC messages is not supported by every type of navigation software. Enquire whether your system supports TMC before the possible purchase of a TMC receiver.

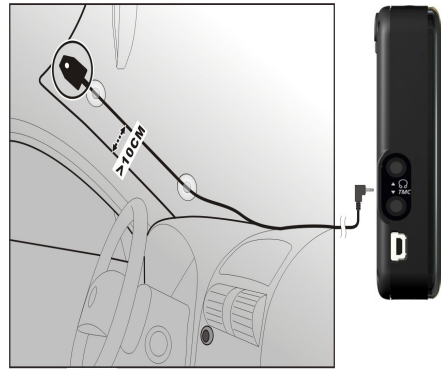
Installing the External TMC Receiver / Connecting the TMC Diplole Aerial (optional)

Installing the External TMC Receiver (for models E3115, E3315)



1. Connect the mini-USB plug to the mini-USB connection of your device.
2. Connect the projecting antenna to the TMC receiver and attach that antenna with the aid of the suckers, at the edge of your windscreen, for example.
3. Connect the TMC receiver to the car adapter cable after you have attached the TMC receiver to your navigation system.

Connecting the TMC Dipole Aerial (models E3215, E3415)



1. Plug the jack plug of the TMC angled aerial into the **earphones connection** on the **left side** of your navigation system.
2. Attach the aerial, on the edge or your windscreen, for example, with the help of the sucker.
3. Place the aerial so that a distance of approx. 10 cm from the metal frame of the screen is maintained

(similar pictures)

Your navigation system will now be able to receive traffic information through the TMC receiver and thus to avoid potential disruptions to traffic.

Additional Card Material

Your navigation system is already equipped with digitalized map material in the internal memory and/or memory card at the factory. Depending on the configuration, additional maps may be included on your your navigation CDs/DVDs. You will be able to transfer these cards to a memory card immediately. Here, it is recommended to use an external card reader (see also page 21). The GoPal Assistant supplied with the device enables a simple and individual compilation of the map material to be transferred.

Depending on the amount of map data on the navigation CDs/DVDs, memory cards with capacities of 256 MB, 512 MB, 1.024 MB or more may be required.

You can obtain additional memory cards (MMC or SD cards) in specialist stores.

Transfer of card material to a memory card

The transfer of additional card material to a memory card can take place through the Explorer of your PCs. Proceed as follows:

1. Insert the CD/DVD with the card material required.
2. Start your workstation and select your CD/DVD Drive.
3. Copy the file with the **.psf** ending out of the Directory of the region that you require to the **MapRegions** Directory on your memory card, from the CD/DVD.

You can transfer several files with map material to your memory card, depending on the capacity of the memory card.

If you have copied digitized maps of several countries or country groups onto your memory card, you will be required to select the desired map in the navigation application of your device.

Alternative Installation of the Navigation Software from a Memory Card

The software for your navigation system can also be installed directly from a memory card.

The pre-installed software may have to be uninstalled beforehand (see special CleanUp function, Page 55).

You will be requested to install the navigation software during the initial adjustment. Please proceed as follows:

1. Remove the memory card from the packaging carefully. Pay attention that the contacts are not touched or soiled.
2. Push the memory card into the SD-/MMC slot until it engages.
3. Click on **OK**, in order to install the application.

The main screen, through which you will now be able to carry out the navigation settings, will appear after all data has been copied to your navigation system.

Transferring Installation Files and Map Material to the Internal Memory

Note

The navigation system must be connected to a computer by means of ActiveSync® (see Page 58), for the transfer of the data.

Your device has an internal, permanent memory, which is located in the **\My Flash Disk** directory.

You will be able to make this directory, and others, visible with ActiveSync®, by means of the **Search** option. Directories and files can be manipulated as in Windows Explorer.

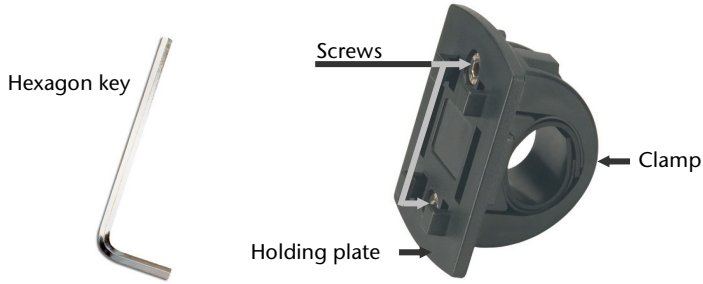
The required directory must have been stored, in order to make the installation files and the map material for the device available.

Deposit the **INSTALL** directory for the installation files at (\My Flash Disk\INSTALL). Deposit the map material in the **MapRegions** directory (\My Flash Disk\MapRegions). Please pay attention to the modes of lettering given above when naming the directories.

Pay attention to the fact that sufficient drive capacity must be available, if you have stored additional data on your navigation device. Remove files not needed if sufficient drive capacity is not available.

Mounting on (Bicycle) Handlebars (optional)

You can attach your navigation system to a bicycle as an **optional** additional feature. A special holder is needed to do this. The installation is explained in the following.



(similar picture)

1. Release both the screws connecting the clamp to the holding plate with the hexagon key.
2. Remove the rubber ring and wind it around the handlebars.
3. Position the clamp on your bicycle handlebars, by pulling it across the handlebars from below.
4. Put the holding plate back onto the clamp and retighten both the screws.

5. Seat the holder for the navigation system on the holder plate until it locks into place audibly. Please pay attention to the fact that the holder must only be seated in **one direction**.
6. Now place the device on the holder. You must pay attention to firm positioning.

Note

Your navigation system could also be equipped with a different bicycle mounting, where the attachment of mountings can vary slightly, according to the version.

Specifications

Parameter	Information	
Power supply		
Mains adapter	**KTEC KSAFB0500100W1UV-1**	
Input	100-240V~ 50-60Hz	
Output	+ 5V 1.0A max.	
Power supply cable for a cigarette lighter	**Phihong CLA05D-050A**	
Input	12-24V, 1A max.	
Output	5V ⎓ 1A	
Earphones (optional)	stereo earphones (3.5 mm)	
Memory card type	MMC and SD	
Bluetooth (depending on the model)	Class 2	
Connector type of the external GPS receiver	MMCX	
USB interface	USB 1.1	
Dimensions	approx. 92,5 mm x 80 mm x 17,5 mm	
Weight incl. battery	approx. 150 g (without packaging) depending on the model	
Temperatures	Operating	+41 °F – +104° F (+5° C - +40° C)
	Storage	+32 °F – +140 °F -0° C - +60° C
Humidity (without condensation)	10 – 90 %	

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Model Overview

Model	Bluetooth	TMC via external TMC receiver (via Mini USB)	TMC via integrated TMC receiver and dipole aerial
E3115	○	●	○
E 3215	○	○	●
E 3315	●	●	○
E 3415	●	○	●

● = **Equipment available**

○ = Equipment not available

Conditions of Warranty for the United Kingdom

Restricted Warranty

I. General Conditions of Warranty

1. General

This warranty covers defects relating to workmanship and manufacture in MEDION products. The period during which this warranty is valid and during which claims against the warranty can be made to MEDION must be in accordance with the following terms in order to be considered eligible:

- Is effective from the date of purchase or receipt of the MEDION product from an authorised seller of MEDION products; and
- expires at the end of the warranty period specified on the warranty card provided with the product.

For the warranty to be valid, you must:

- provide suitable evidence of purchase, a copy of the original purchase receipt from an authorised seller of MEDION products is preferred; or
- register your product within 28 days of purchase either online at www.MEDION.co.uk or by completing and returning the pre-paid registration card included with the product.

Please keep the original purchase receipt and the warranty card in a safe place. MEDION and its authorised sellers reserve the right to refuse a repair under warranty or a warranty confirmation if a proof of purchase [or registration of purchase] cannot be established, or has not been, submitted.

When it is necessary to return your product for repair please ensure that your product is suitably packed for transportation.

Provided that your product is still within warranty (please check the duration of the warranty period as described above) and is eligible for repair or replacement under the terms of the warranty, to return your product, please telephone MEDION on the service hotline number. You will be sent a pre-paid transportation box suitable for returning your product to MEDION. PLEASE MAKE SURE THAT YOU HAVE A BACKUP COPY OF ALL DATA ON THE PRODUCT BEFORE RETURNING THE PRODUCT TO MEDION. MEDION shall bear the costs of postage and packaging for returning the product and the transportation risk. However, if following examination of the defective product in question, MEDION, in its reasonable opinion, considers that the defect has been caused by:

- your operating and/or using the product other than as instructed in the accompanying documentation;
- damage caused in transit as a result of your negligence in packaging of the product; and/or
- otherwise than in accordance with the terms of this warranty;

This warranty shall be void and you may be required by MEDION to reimburse MEDION for the reasonable costs of postage and packaging before MEDION will return the product to you. If so and you would still like MEDION to repair or replace the product, MEDION may do so but you will be charged MEDION's standard rates for repair and replacement for this service.

Before returning the product, please contact MEDION via the service hotline or via the internet (www.MEDION.co.uk). You will receive a reference number (RMA No.) on the warranty card. Please mark the outside of your package to ensure that this reference number is clearly visible. Please submit a letter containing as much detailed information as possible and, a full description of the defect or fault.

This should include:

- a description of the fault;
- when it occurred, how long it has been evident and how frequently it occurs;
- any errors message(s) displayed when using the product;
- a description of the circumstance(s) and conditions in which the fault occurs; and
- whether it is an intermittent or persistent fault;

This will greatly assist MEDION in identifying the defect, when submitted together with the defective product.

Unless otherwise instructed by a MEDION representative in all cases, the product must be returned complete with all parts which were included with the original product. Incomplete contents of the returned package may lead to a delay in the repair or replacement. MEDION does not accept any liability for any additionally submitted material(s) which were not supplied with the original MEDION product.

This warranty does not affect your statutory rights in any way and is subject to the applicable legal statutes of the country where the product was sold to you by an authorised MEDION seller.

2. Scope

Subject to any exclusions set out within this warranty, where there is a defect in your MEDION product covered by this warranty, MEDION will repair or replace the MEDION product. The decision whether to repair or replace the product will be made solely at the discretion of MEDION. MEDION may, in its own discretion, replace the product returned for repair under warranty with a replacement product that is either identical or, in the event that such product(s) are no longer available, a product of equal or superior specification and quality.

No warranty is given for batteries or rechargeable batteries or for consumable materials subject to wear and tear, i.e. for parts which have to be replaced periodically during the normal use of the product, such as video-projector lamp.

Non critical failures that fall within industry specified tolerances e.g. noise, LCD pixels are not covered by this warranty. Please consult the appropriate section in your user or instruction manual for this product for exact specifications and tolerances.

To the extent which is permitted under law, MEDION will accept no liability for burnt-in images on plasma or LCD products as a result of normal wear and tear during the operation of the product. Please refer to your user or instruction manual for this product for detailed operating instructions for your plasma or LCD product.

The warranty does not cover errors relating to the playback of data media in an incompatible format or created with unsuitable software.

If it is found during repair or assessment that the defect concerned is not covered under warranty, MEDION reserves the right to invoice you for all reasonable costs incurred by MEDION. These costs will be in relation to the return of the product, including reasonable administration costs, plus reasonable costs for materials used and labour provided when repairing or replacing the product. This is subject to MEDION providing you with an estimate for carrying out such work prior to costs being incurred and that you have accepted the estimate.

You are entitled to seek independent advice or consultation relating to your product or any of MEDION's findings. MEDION will not be liable for any costs incurred to you when doing so.

3. Exclusion from warranty

To the extent permitted by law, this warranty shall be void in the event that defects or loss caused by:

a. failure and damage resulting from the operation of the product in an environment other than that recommended in the accompanying user or instruction manual (e.g. in direct sunlight or in a damp room);
b. accidental damage;
c. use other than in accordance with the accompanying user or instruction manual;
d. modifications, conversions, expansions, maintenance and/or repairs made to the MEDION product by unauthorised repairers or use of unauthorised third party parts;
e. negligence;
f. virus attack or software errors; or
g. improper transportation or packaging during return of the product.

This warranty will also be considered void if labels or serial numbers of the product or of a component of the product are modified or made illegible.

To the extent permitted by law, MEDION shall; only be responsible for losses which are a reasonably foreseeable consequence of the relevant defect in the product; MEDION will not be responsible for any costs incurred in relation to software configuration; economic loss; loss of opportunity; loss of income; or loss of data or software arising out of its repair or replacement of a MEDION product under this warranty.

4. Service Hotline

Before returning the product to MEDION you must contact us using the service hotline or via the internet (www.MEDION.co.uk). You will receive further instructions for making your claim under warranty when you call.

The service hotline is available on 362 days in the year, including Sundays and bank holidays but excluding Christmas day, New Years Day and Easter day. The service hotline is subject to [national rate] telephone call charges. These charges are subject to change. The price of your call will be stated at the beginning of the call.

II. Special warranty conditions for MEDION PC, notebook, pocket PC (PDA) and navigation devices (PNA)

The following terms apply to MEDION PC, notebook, desktop, pocket PC and laptop products and optional items included with such products. If one of these items has a fault, you also have a warranty claim for its repair or replacement, from MEDION. The warranty covers the costs of materials and labour for repairing or replacing the defective MEDION product or the optional item in question.

Hardware connected to your product that was not produced or marketed by MEDION can invalidate the warranty if MEDION can reasonably demonstrate that damage to the MEDION product or of the optional item included with the delivery was caused by such hardware. You are entitled to seek independent advice or consultation relating to your product or any of MEDION's findings. MEDION will not be liable for any costs incurred to you when doing so.

This warranty is restricted in relation to any pre-installed operating system as well as to application programme software that is included with the MEDION product in question. This warranty is restricted as follows:

For pre-installed operating system as well as to application programme software included in the MEDION product, MEDION only guarantees the data media (e.g. the diskettes and CD-ROMs) upon which this software is delivered and warrants that such data media shall be free from material and processing defects for a period of 90 days from the date of purchase of the MEDION product from an authorised seller of MEDION. MEDION will replace defective data media free of charge.

Any claims in respect of defective pre-installed operating system as well as to application programme software are hereby expressly excluded and you should contact the relevant licensor or copyright owner of the defective software in question. MEDION does not guarantee that any software supplied with MEDION products will function without interruption, will be free from errors or that it will fulfil your requirements. MEDION does not guarantee the 100% accuracy of the maps provided with the Navigation device.

It may be necessary to delete all data in the product in order to repair the MEDION product. PLEASE MAKE SURE THAT YOU HAVE A BACKUP COPY OF ALL DATA ON THE PRODUCT BEFORE RETURNING THE PRODUCT TO MEDION. To the extent permitted by law, MEDION excludes all liability for loss of data and MEDION recommends in all cases that you back up all data on your MEDION product before returning the product to MEDION.

III. Special warranty conditions for repair on site or replacement on site

If a claim for repair or replacement on site is included within the terms of the warranty card provided with the product, the special warranty conditions for repair or replacement of your MEDION product on site apply.

The following provisions must be made by you for carrying out repairs or replacements on site:

- MEDION or its authorised personnel must have unrestricted, safe and immediate access to the products.
- Telecommunication facilities required by MEDION or its authorised personnel for proper execution of your order, for testing and diagnostic purposes and for remedying faults are provided by you at your own expense.
- You are responsible yourself for restoring the application software after the repair services have been carried out by MEDION or its authorised personnel.
- You must take all other necessary steps to enable MEDION or its authorised personnel to carry out your order properly.
- You are responsible yourself for connecting and configuring any existing external peripheral products after MEDION or its authorised personnel have carried out their repairs.
- The free cancellation period for repairs or replacements on site is 24 hours, thereafter our reasonable costs resulting from late or missing cancellation shall be invoiced at your expense.

Liability limitations

The contents of this manual are subject to unannounced changes caused by technical progress. Manufacturer and sales shall not be responsible for any damages which have been caused as a result of omissions or errors in the information provided in this manual.

Under no circumstances shall we be liable for any of the following:

1. Claims made against you by third parties based on loss or damage.
2. Loss or damage to your blanks, recordings or data.
3. Economic follow-on damage (including lost profit or savings) or associated damage even in the case that we have been informed of the possibilities of this type of damage.

In some countries the exclusion or limitation of accompanying or follow-on damage is not legally accepted so that the above limitations do not come into force.

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